



# NEVADA COUNTY HEALTH & HUMAN SERVICES AGENCY

Michael Heggarty, MFT  
Agency Director

## Department of Social Services

Mike Dent, MPA  
Department of Social Services  
Director

950 Maidu Ave., PO Box 1210  
10075 Levon Ave., Ste 202  
988 McCourtney Road

Nevada City, CA 95959  
Truckee, CA 96161  
Grass Valley, CA 95949

Telephone (530) 265-1340 FAX (530) 265-9860  
Telephone (530) 582-7803 FAX (530) 582-7729  
Telephone (530) 265-1340 FAX (530) 274-1049

November 29, 2017

Agency on Aging Area 4  
Attn: Pam Miller, Executive Director  
1401 El Camino Avenue, 4<sup>th</sup> Floor  
Sacramento, CA 95815

Hello Pam,

The County administration met with several community non-profits this week who expressed great interest in facilitating a smooth transition of volunteer services from RSVP.

In doing so, it is our hope you would rescind your closure date of December 31, 2017, and continue operating the RSVP Program until March 2018 as originally planned. This would allow for sufficient time for the County and community providers to address the following areas:

- Transition of the reassurance phone line
- Transition for HICAP registration
- Transition the RSVP volunteer website to a new provider
- Support of Volunteer and non-profit matching services
- Rebranding of a new locally supported volunteer program
- Transitioning host agency insurance for volunteers

Area 4 has operated the RSVP program for over 30 years in Nevada County. Our community has valued the services that have been provided. We are requesting a responsible and reasonable transition of this important community resource.

Thank you,

Mike Dent, Director  
Nevada County Department of Social Services  
988 McCourtney Road  
Grass Valley, CA 95949  
(530) 265-1410  
[Mike.dent@co.nevada.ca.us](mailto:Mike.dent@co.nevada.ca.us)

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cc: Heidi Hall, Supervisor District 1, Nevada County Board of Supervisors  
Alison Lehman, Assistant County Executive Officer, County Executive Office  
Mali Dyck, Interim Deputy County Executive Officer, County Executive Office