

MEETING NOTICE
AAA4 ADVISORY COUNCIL

(916) 486-1876

DATE: AUGUST 18, 2016
TIME: 10:00 AM – 12:00 PM ←
PLACE: SUTTER COUNTY
YUBA CITY SENIOR CENTER
777 AINSLEY AVENUE
YUBA CITY, CA 95991



AGENDA

- I. CALL TO ORDER / PLEDGE OF ALLEGIANCE / ROLL CALL / WELCOME & INTRODUCTIONS**
- II. COMMENTS FROM THE PUBLIC**
The Advisory Council welcomes comments from the Public on any agenda item as it is discussed. In the interest of time, individuals will be limited to 3 minutes: 10 minutes for group presentations. Comments from the public on items not part of the Agenda may be made following the business portion of the meeting.
- III. CONSENT CALENDAR**
 - A. Adoption of Agenda/Minutes 5/13/16 5 min.
- IV. CORRESPONDENCE** 5 min.
- V. ACTION ITEM**
 - A. Approve Legislative Committee Recommendations 20 min.
- VI. UPDATE:**
 - A. Our Evolving Community-Centered Approach 20 min.
- VII. REPORTS**
 - A. Executive Director 5 min.
 - B. Executive Committee 5 min.
 - C. Governing Board 5 min.
 - D. Area Plan Committee 5 min.
 - E. Legislative Committee 5 min.
- VIII. ROUNDTABLE: OLD BUSINESS, BIRTHDAYS, ANNOUNCEMENTS** 5 min.
- IX. PRESENTATION**
 - A. The State of the Sutter County Commission on Aging 10 min.
 - B. The State of the Yuba County Commission on Aging 10 min.
 - C. Robert Harlan – *Yuba Sutter United Way* 20 min.
- X. ADJOURNMENT**

COMMITTEE MEETINGS

9:30 A.M. -10:00 A.M. ~ EXECUTIVE COMMITTEE
12:30 PM ~ LEGISLATIVE COMMITTEE

Please visit www.agencyonaging4.org for additional information

ADVISORY COUNCIL MEMBERS' ENCLOSURES

- Agenda
- Minutes
- 5/13/16
- Action/Information Items
 - A. AB 1754 (Waldron) Crime victim compensation: elder or dependent adult financial abuse
 - B. AB 1797 (Lackey) In-home supportive services: application
 - C. AB 2231 (Calderon) Care facilities: civil penalties
 - D. AB 2301 (Chu) Residential care facilities for the elderly: elder abuse
 - E. AB 2497 (Wagner) Voluntary contributions: California Senior Legislative Fund: California Senior Citizen Advocacy Fund
 - F. AB 2606 (Grove) Crimes against children, elders, dependent adults, and persons with disabilities
 - G. SB 1377 (Nguyen) Cognitively impaired adults: caregiver resource centers
 - H. Map

If you need a disability-related reasonable accommodation to participate in this meeting, please contact Tai Love at (916) 486-1876, or tlove@agencyonaging4.org at least 3 days in advance with your accommodation request. Every effort will be made to accommodate. However, we cannot guarantee we will be able to honor requests received less than 3 days in advance.

AGENCY ON AGING \ AREA 4
JOINT ADVISORY COUNCIL / GOVERNING BOARD
 Meeting Minutes

Date: May 13, 2016

Location: Sacramento County, Agency on Aging \ Area 4

I. CALL TO ORDER/PLEDGE OF ALLEGIANCE/ROLL CALL

Supv. Nate Beason called the joint meeting of the *Agency on Aging \ Area 4 (AAA4)* Advisory Council and Governing Board to order at 10:02 a.m. and welcomed members and guests to the meeting.

Following the pledge of allegiance, Governing Board Secretary-Clerk, Becky Bowen called roll. There was a quorum. Secretary-Clerk, Gloria Plasencia called roll for the Advisory Council. There was a quorum.

County	GB Members Present – 14	Absent – 4
Nevada	Supv. Beason, A. Burton	
Placer	Gustafson, Supv. Holmes	Luce (E)
Sacramento	C. Burton, Karpinski-Costa, Supv. Notolli, Milner Krugman, Supv. Kennedy	Sawamura (E)
Sierra		Supv. Schlefstein (A)
Sutter	Bowen, Rhoades	
Yolo	Allen	Pennebaker (E)
Yuba	Supv. Fletcher, Parent	

County	AC Members Present – 17	Absent – 8
Nevada	Deardorff, Ruggles	Giuliani (A), Sauer (E)
Placer	Plasencia, Stanners, Wiltsee	Herman (E), Farrell (A)
Sacramento	Feldstein, Ingols, Rose, Young	Berger (E), Pevny (E)
Sierra		Devore (E)
Sutter	Epley, Thomas, Graue	
Yolo	Bagan, Brunner, Dorsey, Musser	Bourne (E)
Yuba	Diemond	

AAA4 Staff Present: Pam Miller, Will Tift, Lynda Webb, Nancy Vasquez, Mike Selland, Maggie Borowiak, Dave Soto, Laura Mills, Lori Howton, Jane Stan, Tai Love and Lena Williams

Guests Present: Michelle Nevins, *Del Oro Caregiver Resource Center*; David Morikawa, *Meals on Wheels by ACC*; Jennifer Anders-Gable, *Legal Services of Northern California*; Alice Gonzales, *Former Governing Board Member*

III. COMMENTS FROM THE PUBLIC

Supv. Nate Beason invited comments from the public on any agenda item as it is addressed. He explained that in the interest of time, comments will be limited to five minutes for individuals and fifteen minutes for group presentations. Comments regarding non-agenda items may be made following the business portion of the meeting.

IV. CONSENT CALENDAR

A. – C. Agenda, Minutes (AC 4/21/16 – GB 4/8/16), and Job Description

Supv. Beason asked for a motion to approve the Consent Calendar including the agenda, minutes 4/8/16, and modification of job description.

A motion was moved/seconded, Supv. Randy Fletcher/Supv. Jim Holmes, to approve the Consent Calendar. Motion passed by consent.

Pam Epley asked for a motion to approve the Consent Calendar including the agenda and minutes 4/21/16.

A motion was moved/seconded, Meghan Rose/Pam Epley, to approve the Consent Calendar. Motion passed by consent.

V. CORRESPONDENCE

Becky Bowen read a letter of response from the State of California's Long Term Care Ombudsman (LTCO) to Pam Miller, dated May 9, 2016. The letter pertained to AAA4's provisional designation request for Ombudsman Service of Northern California (OSNC). In summary, the State Ombudsman denied the request citing lack of overall stability, insufficient financial reserves, and unnecessary operational expenses. The Ombudsman believes the *"...program would be provided greater stability and at lower cost as a direct service of AAA4."*

Pam Miller advised that since receipt of the letter AAA4 staff have been working diligently to compile a plan to meet the July 1 deadline. She mentioned that OSNC staff would be brought in-house as temporary employees, and each position would be assessed to determine the need. Pam mentioned she spoke with Joseph Rodrigues, LTCO, pertaining to other California agencies which have brought the Ombudsman program in-house.

Supv. Beason advised that at its April 8 meeting the Governing Board approved contract issuance on an interim six-month basis.

Supv. Don Nottoli expressed discontentment and concern over authority of one person to make this decision for the State. The Governing Board has the authority to oversee financial and programmatic responsibilities of AAA4. The State's concerns should have been expressed earlier in the RFP process prior to extensive deliberation by the Governing Board.

Chris Parent and Supv. Beason expressed agreement with Supv. Nottoli's comments about not wanting to bring the program in-house. Discussion ensued regarding budget concerns (such as \$50,000 for overhead and miscellaneous, and hiring a 24 hour answering service for \$17,000 to fill the role of volunteers).

Maxine Milner Krugman expressed concern about the implications of bringing more programs in-house. She also inquired if there is adequate funding to pay for additional staff.

Pam advised OSNC was the only RFP applicant during the last two processes, and there are other AAA's currently running the Ombudsman program in-house. She explained that the Ombudsman program must remain independent, and AAA4 will budget the funding differently. AAA4 will acquire OSNC staff and assess the budget to determine if there is surplus funding to hire additional staff, such as a Volunteer Coordinator, which would serve a key function to the Ombudsman.

Supv. Beason directed staff to send a letter to the State, expressing the Governing Board's concerns and requesting additional funding which may encourage participation from other agencies.

Pam mentioned that she will keep the Governing Board updated with monthly status reports pertaining to the transition.

Discussion continued regarding high volunteer turnover, reallocation of funds, and the OSNC RFP application.

VI. ACTION ITEMS

A. Approve HICAP Contract #HI-1617-04 and Resolution #240 (Governing Board)

Will provided an overview of HICAP mentioning it began as a pilot program in the early 1980's in Placer County; later it was adopted nationally as State Health Insurance Program (SHIP). HICAP is unique because when initially passed by the California Legislature, fees were attached to the sale of health insurance plans and those were allocated to a HICAP fund.

HICAP is a sustainable model that continues to grow; with 22 programs statewide, initially directly monitored by the State, now monitored by AAA's. AAA4 monitors the seven counties in addition to San Joaquin and El Dorado Counties. The amount of \$700,000 will support all nine counties.

HICAP is a volunteer-based model. Operated by highly experienced retired volunteers with knowledge of Medicare and State law pertaining to healthcare. Volunteers are stationed at Senior Centers region-wide.

Dr. Jayna Karpinski-Costa and Karla Gustafson expressed concern over approving an unviewed contract. Requested future amendments be attached as executive summary or staff report.

Will explained the contract agreement process between the Governing Board and the State.

A motion was moved/seconded, Chris Parent/Karla Gustafson, to approve Resolution #240 which authorizes the Executive Director to execute Contract #HI-1617-04 with the California Department of Aging in the amount of approximately \$762,744. Motion passed by roll call vote.

**Dr. Jayna Karpinski-Costa Abstained
Sheila Allen Abstained**

B. Approve the 2016 -17 Area Plan Contract #AP-1617-04 Amount \$8,077,150 Resolution #241 (Governing Board)

A motion was moved/seconded, Maxine Milner-Krugman/Chris Parent to approve Resolution #241 which authorizes the Executive Director to execute Contract #AP-1617-04 with the California Department of Aging for approximately \$8,077,150. Motion passed by roll call vote.

C. Approve JPEC Recommendations (Governing Board)

Will reported that the Committee met April 29 to review year-to-date performance and address current compliance issues for all AAA4-funded programs. Referring to the Service Provider Activity Report he explained that the Committee discussed and voted to recommend actions A³ – O³.

For additional detailed information, please refer to the Service Provider Activity Report issued with the May 2016 packet.

Jennifer Anders-Gable, Sacramento County LSNC, addressed members to explain the decrease in their Scope of Service mentioning that it was due to losing two full-time attorneys. She continued to explain that they are working to increase those numbers.

Dr. Jayna Karpinski-Costa thanked Will Tift for revising the chart data. Discussion continued regarding efficiency of the measurement process.

A motion was moved/seconded, Maxine Milner Krugman/Chris Parent to approve JPEC recommendations as presented. Motion passed by unanimous consent.

D. Approve Support of Legislation (Advisory Council and Governing Board)

Pam Epley announced that the Legislative Committee needs two more members. She stated that the Committee usually meets on Fridays, 10:30 a.m. – 12:00 noon. The next meeting is June 17, 2016. Pam reported that the Committee is in the process of reviewing bills, and bills will be brought forward at the June 10 meeting.

Sheila Allen suggested action be taken to support AB 2497 (Wagner) Voluntary Contributions: California Senior Legislature Fund: California Senior Citizen Advocacy Fund.

Lola Young explained the background and purpose of AB 2497 which is to change the name of the California Senior Legislature Fund (CSL) to California Senior Citizen Advocacy Fund (CSCA).

A motion was moved/seconded, Sheila Allen/Maxine Milner Krugman to direct AAA4 staff to compose a letter of support on behalf of the Governing Board to Assemblyman Donald P. Wagner, the author of AB 2497. Line item to be included in the letter regarding a one-time appropriation request of \$500,000 to keep CSCA funded for the next year. Motion passed by consent.

VII. PRESENTATION

Surpassing Silos: Exploring Person-Centered Service Models for 2017

Will Tift advised the intent and timing of the presentation is in alignment with the community-centered approach that AAA4 has been engaged in with the Governing Board and Advisory Council. At the local level assembling county workgroups and at the Area Plan Committee level for the purpose of two outcomes: 1) an Area Plan that identifies the top needs and priorities of older adults and family caregivers in each county; and, 2) more urgently, to produce local recommendations as to what specific types of services should be provided, to whom and how the services should be provided.

Will advised the next Area Plan Committee meeting is Thursday, May 19, 2016, at AAA4. He invited all members involved in leadership roles and active in the county workgroups to attend. Discussion to include AAA4 shift of timeline relative to RFP development and funding targets by county as determined by parity.

Will explained the intra-state funding formula from development to present operation. He discussed the four major silos of Older American Act (OAA) funding which staff refer to by Title. Will showed AAA4 2014-15 figures.

- Title III-B: Supportive Services \$2,015,590
- Title III-C: Elderly Nutrition \$4,328,084
- Title III-D: Disease Prevention/Health Promotion \$103,620
- Title III-E: Caregiver Support \$765,031

Will stated that historically, AAA4 staff set RFP funding amounts by Title and Service Category. He stated that the tallest silo currently is Nutrition with three major categories: home-delivered meals (C2), congregate meals (C1), and nutrition education. For example, last fiscal year AAA4 spent \$4.3 million most of which went to home-delivered meals.

Will provided overview of Title III-E National Family Caregiver Support Program, which is the newest service area (since 2000). He explained how funding allocations have been historically decided by staff; result of sequester which led to transferring funds from one County to another.

Currently, AAA4 is monitoring 40 OAA programs by way of 24 contracted service providers. Will explained how the silo system was originally designed to work for older adults through multi-purpose senior centers. Senior Information & Assistance (I&A) workers connected with local individuals and organizations. Out of the forty programs funded by AAA4 only two are based in Senior Centers. Will discussed consequences of silos without senior centers.

Will pointed out geographic service deserts within the AAA4 service area. These areas are topics of discussion during county workgroup meetings. Will stated current services are: Senior I&A, legal, transportation; home modification, personal care, peer counseling, employment; senior nutrition programs; disease prevention/health promotion; caregiver support, and a few others. He added that currently AAA4 has 18 different agencies providing these services within the seven-county region.

Will discussed the 2017 – 2021 RFP parameters – funding targets by County as determined by Parity. The chart reflected recent 2016 figures; 2017 to be determined this summer. Will stated that the Governing Board will set final RFP funding amounts by Title and Service Category.

Will explained the rationale for person-centered planning. He added that this approach has been growing; it encourages the option for individuals to stay in and/or return to their own home. He explained how silos could become more person-centered through hubs. The hubs connect multiple programs, with the most viable CBO's being funded to serve as lead agency. Referrals could be redirected to the local hubs for assessment. Del Oro Caregiver Resource Center is currently the only AAA4-funded program using the person-centered model.

Discussion ensued regarding centralized hub costs, Provider contracts, RFP process impact, funding allocations, and provision of services.

VIII. REPORTS

A. Executive Committee

Sheila Allen reported that the Executive Committee met and reviewed the agenda this morning. There were no changes to the agenda.

B. Audit/Finance Committee

Mike Selland reported that the Direct Services Budget to Actual Expenditures as of March 31, 2016 are as follows: Expenditures were 73.29% through 75.00%, or 9 months of the fiscal year. Spending was under budget by \$38,794. Contracted Services Budget to Actual Expenditures as of March 31, 2016 are as follows: Expenditures were 73.48% through 75.00%, or 9 months of the fiscal year. Spending was under budget by \$104,604. Bank balances as of March 31, 2016 were: Checking \$194,530 and Money Market \$1,986,107, for a total \$2,180,637.

C. Area Plan Committee

Will Tift announced that the Area Plan Committee will meet next Thursday, May 19, 2016, at 10:00 a.m., in Sacramento County, at the AAA4 office.

D. Legislative Committee

Pam Epley announced the next Legislative Committee meeting is Friday, June 17, 2016, in Sacramento County.

E. Executive Director

Pam Miller reminded members that the AAA4 Open House will begin at 1:00 p.m. today.

Pam Epley introduced and welcomed new Advisory Council members Sue Graue (Sutter County) and Sharon Stanners (Placer County).

IX. ANNOUNCEMENTS/FUTURE AGENDA ITEMS

Supv. Beason introduced and welcomed new Governing Board member Andrew Burton, (Nevada County).

Sheila Allen thanked all members who attended the Senior Rally Day at the Capitol, reporting there were over 500 participants. She mentioned that Senior Rally Day will be an annual event. Excellent materials were provided, which she will email to AAA4 staff for dissemination.

Supv. Beason mentioned future agenda items; two letters to be drafted 1) letter of support for AB 2497 (Wagner) , and 2) letter to the Long Term Care Ombudsman.

X. ADJOURNMENT

With no further business, the meeting was adjourned at 12:00 p.m.

ACTION ITEM V. A.

TO: AAA4 Advisory Council
FROM: AAA4 Legislative Committee
DATE: August 12, 2016
SUBJECT: Support State Legislation

Discussion

At this time, the Legislative Committee is asking for the full Advisory Council to vote in support of the following bills:

- AB 1754 (Waldron) Crime victim compensation: elder or dependent adult financial abuse
- AB 1797 (Lackey) In-home supportive services: application
- AB 2231 (Calderon) Care facilities: civil penalties
- AB 2301 (Chu) Residential care facilities for the elderly: elder abuse
- AB 2497 (Wagner) Voluntary contributions: California Senior Legislative Fund: California Senior Citizen Advocacy Fund
- AB 2606 (Grove) Crimes against children, elders, dependent adults, and persons with disabilities
- SB 1377 (Nguyen) Cognitively impaired adults: caregiver resource centers

Additional information on each of these bills is included in this packet.

A vote of support by the Advisory Council authorizes the Council Chair to sign a letter which will be sent to the author of the bill and to the appropriate Committee members if the bill progresses through the legislature. It also authorizes a representative of the Legislative Committee to verbally express support for the bill during hearings at the State Capitol.

Should any of these bills be edited, the Legislative Committee will re-assess the bill and may adjust its recommendation to the Advisory Council.